Safer in Swan | City of Swan

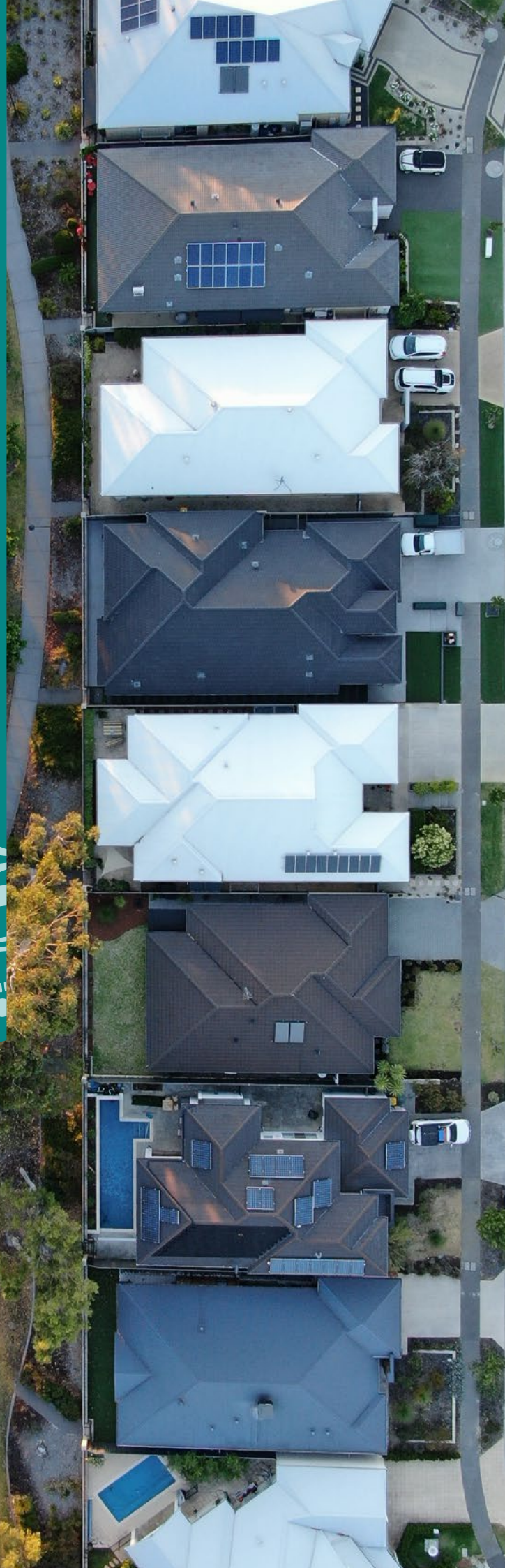# Community Safety Plan

2024-2028

Contents

Acknowledgement of Country

The City of Swan acknowledges the Traditional Custodians of this region, the Whadjuk people of the Noongar Nation and their continuing connection to the land, waters and community. We pay our respects to Elders past and present, and their descendants.

About the City of Swan

The City of Swan (City) located northeast of Perth, is the largest local government by land size in the Perth metropolitan area and has one of the fastest-growing populations.

The City covers an area of 1,042sqkm, equivalent to almost 20 per cent of the Perth metropolitan area. A beautifully diverse expanse of land, the City is rich in natural assets, including the iconic Swan River and internationally renowned Swan Valley viticulture region established in 1829.

Our location, services and facilities make the City an attractive place to live. The population across our 42 suburbs stands at 168,334 in 2023 but is set to reach 300,000 by 2050.*

The Whadjuk people of the Noongar Nation have been the traditional custodians of the land for more than 40,000 years. The Derbal Yerrigan (Swan River) holds enormous cultural significance for the Noongar people. The City is also rich in European history, and our community is a melting pot of multiculturalism, with one in three people being born overseas and one in five speaking a language other than English at home.

Our ideal location, significant history, diverse community and strong economy ensure a positive future for the City of Swan, full of opportunity.

Strategy and plan framework

The City has well-established planning documents. The Corporate Business Plan converts the community's vision and priorities from the Strategic Community Plan (SCP) into deliverable actions over four years. These are further broken into deliverable actions through the Annual Budget and Service Plans.

The City also has many informative strategies and plans, such as this Community Safety Plan, that focus on specific areas to ensure the City delivers the programs and services needed by the community.
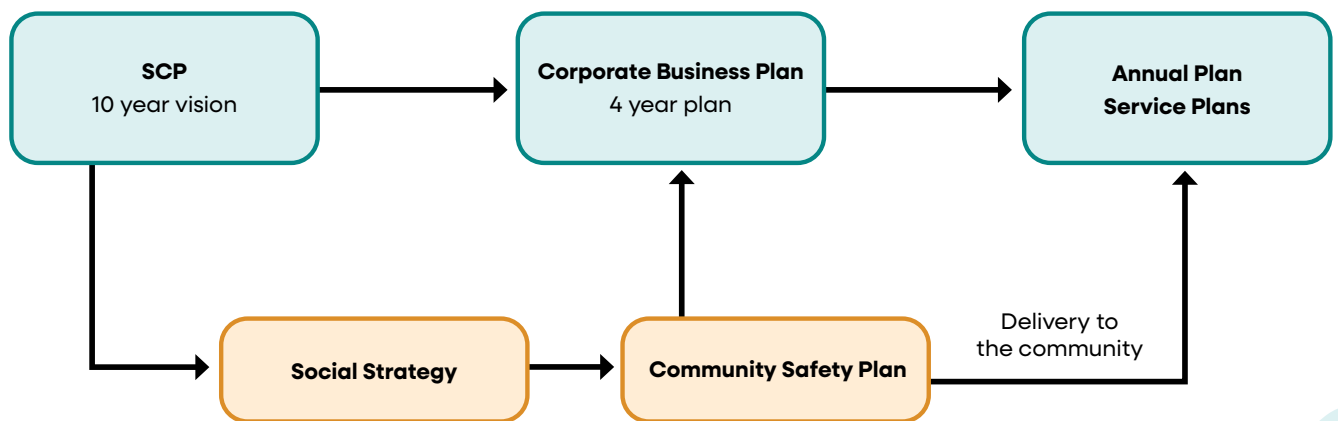
Mayor's message

Our community has a right to feel safe.

This has always been a top priority for our residents, businesses, Council and staff at the City of Swan.

With your help, we now have a plan in place to make sure we are doing everything we can to make our community safer.

We could not have done this without the valuable feedback you provided during the consultation period.

Thank you for taking the time to inform and guide this plan.

You gave us great insight, identifying six key areas to focus on to help you feel safer and continue to thrive in Swan.

From crime prevention to emergency preparedness, your focus areas are now our focus areas.

This plan goes in depth on those six focus areas, detailing actions, outcomes, budget considerations and timeframes.

It is a plan based on evidence and community engagement, with carefully considered and measurable outcomes.

In partnership with our community, we will use this plan to help you feel Safer in Swan.

Mayor Tanya Richardson
Mayor, City of Swan

Introduction

The feeling of safety and avoiding becoming a crime victim is a desire for all residents, visitors and businesses within the City of Swan.

Recent community perception surveys confirm that safety continues to be a high priority for the community.

The City's responsibility towards safety is part of a broader community responsibility to promote and provide a safer place to live, visit, work and recreate.

The City is committed to making the community a safer place by working with the community as a whole, including with residents, local businesses, State and non-government agencies.

The Community Safety Plan focuses on the City and its partners identifying coordination efforts to build a strong sense of community safety and wellbeing.

This Community Safety Plan has six focus areas:

1. Crime prevention, intervention and sense of safety

2. Service delivery that strengthens safety

3. Local solutions to maintain safety in public places

4. Local partnerships that address complex problems

5. Emergency preparedness, response and recovery activities

6. Supporting everyone to create a safer community.

Community safety achievements

This plan builds on the existing achievements of the City in relation to community safety. Some key areas the City will continue to build on include:

- Managing a fixed network of more than 600 CCTV cameras across local suburbs

- Deploying 10 mobile CCTV cameras to hotspot locations

- Providing fibre optic connections to local police stations, alongside a partnership agreement, and regular meetings with WA Police

- Providing partnership grant funding to Constable Care and other youth service providers

- Supporting a coordinated approach to local matters through the Midland District Leadership Group

- Delivering a significant graffiti removal program

- Delivering a Reducing Illegal Dumping (RID) Program

- Managing a significant public lighting program

- Conducting more than 4,500 fire hazard reduction actions each year

- Addressing more than 10,000 community requests for assistance related to community safety including animals, parking, off-road vehicles and illegal dumping each year.

Stakeholder engagement

Between June and September 2023, the City conducted a review process to reconfirm local community safety priorities.

Throughout June 2023, City officers attended libraries and local schools to gather feedback in person and through an online survey via Swan Engage.

Based on the feedback received, a review of current literature, crime statistics and emerging trends, a draft plan was developed.

An initial briefing was provided at the September 2023 Council Member briefing, on the key themes identified from this work.

Further feedback from Council was gathered, including the desire for more community engagement on the draft plan.

A second briefing to Council Members was also provided in March 2024, due to the election of a significantly new Council during the October 2023 local government elections.

The proposed focus areas were provided to the new Council at this briefing.

A second community engagement on the draft plan was then conducted between April 17 and May 19, 2024. The objective was to seek feedback from the community, to confirm the draft plan was broadly addressing local community safety concerns and that any significant gaps in the plan were identified.

During both community engagement initiatives, business networks, local schools, community groups and local leadership networks for State, Federal and not-for-profit organisations were offered an opportunity to provide feedback.

Local schools were asked to promote the survey to parents and some schools were asked to host a workshop session so the Community Safety team could engage with their student leadership groups. Sessions were held with the Bullsbrook College and Moorditj Noongar Colleges student leadership groups, providing an avenue to hear the voices of local children.

Additionally, the Midland District Leadership Group (MDLG), Local Emergency Management Committee (LEMC), Bushfire Advisory Committee (BFAC), Ellenbrook Youth Centre Youth Committee, Our Place Youth Committee Midland and the Ballajura Youth Committee participated in either workshop sessions or provided direct feedback on local priorities.

Existing network groups were asked to circulate the engagement material. This included circulation via the Swan Chamber of Commerce, Shopping Centre management at large local shopping centres, the Swan Family and Domestic Violence Network, Swan Alliance to End Homelessness, City youth committees including Ballajura, Our Place LGBTIQA+, Aboriginal network and multicultural network groups.

Engagement activities during both community engagement efforts were promoted via Swan Engage, on the City's paid and organic social media channels, the City of Swan Libraries Facebook pages, library promotional screens, posters at City facilities and an Echo newspaper advertorial.

The key themes from the first stage engagement were identified as:

What you want to see:

Better security patrols and increased police presence

More CCTV cameras and assistance for home security systems

More street and alleyway lighting and upgrades or repairs to existing

More community programs to help people build a sense of belonging and connection.

Big issues that you see – things we can work on with other levels of government:

Affordable housing and homelessness

Youth programs and services

Increased police presence and patrolling

Building more connected communities and neighbourhoods.

What we heard from young people:

Things that make you unsafe:

Hoons

Dogs off leads and dog attacks

Sketchy people

No street lights

Drug use/dealing

Alleyways

Bullying and fighting at school

Graffiti and rubbish.

What would make you feel safer:

More cameras, police and security

Street lights

Knowing who to call for help

Dedicated dog parks

Clean up graffiti and rubbish.

Local area planning

Covering about one-fifth of the Perth metropolitan area, the City of Swan is home to 12 local areas of culturally rich and diverse communities, living in a variety of situations including high-density activity centres, the hills and rural lifestyle settings.

Local Area Plans (LAPs) involve community members working together with the City, to identify specific issues affecting their community and produce a plan that prioritises the specific needs of their local area to support its unique character.

LAPs are important documents to plan infrastructure and services and manage change at a local level. For example, in relation to community safety, our LAP consultations have shown that in the local area of Midland and Swan View, people have greater concerns for their physical safety. However, in Gidgegannup, safety concerns are more related to hoon driving behaviour.

The findings from the LAP process have been reviewed and considered as part of the development of this plan.

Community and Business Perceptions Survey

The City has also considered feedback from the 2023 and 2024 Community and Business Perceptions Survey. This survey identified some topics that directly impact community safety outcomes and areas that the City can influence through direct service delivery.

The survey identified:

- Animal management, in particular dogs

- Emergency management in particular bushfires,

- Parking management

- Presentation of streetscapes and lighting

- CCTV, crime prevention initiatives and local security patrols are particularly important to residents.

Community safety and crime prevention initiatives were identified as both a high priority for residents and businesses alongside an area for improvement in all suburbs.

Police data

The Midland Police district (which includes all of the City of Swan and several suburbs not in the City) has had similar crime rates over the last two financial years.

Compared to the rest of the Perth metropolitan area, the district has relatively lower overall crime. However, the rate of violent crimes approaches the average rate.

In the case of breach of violence restraints (which is not counted in the crimes against the person category), the district has exceeded the metropolitan average in the last financial year.

In 2021/22 and 2022/23, Midland Police district had the second lowest overall crime rate in comparison to other policing districts in the Perth metropolitan area.

In 2021/22 and 2022/23, Midland rated fourth lowest out of eight Perth metropolitan Police districts for crimes against the person.

This does not include breach of violence restraint orders or breach of police orders, which are listed under miscellaneous offences.
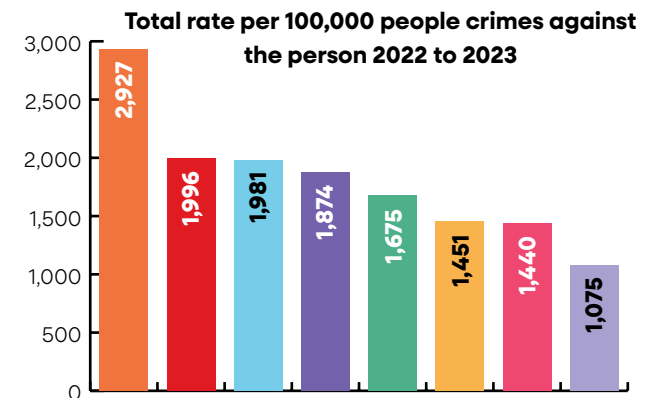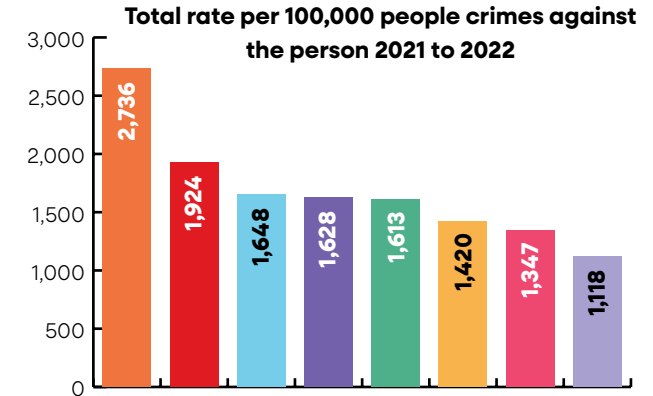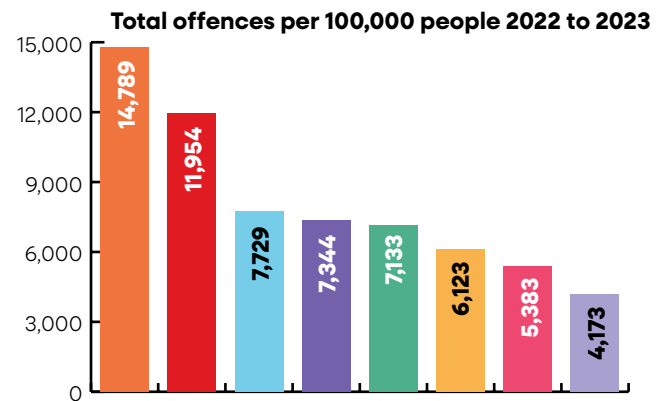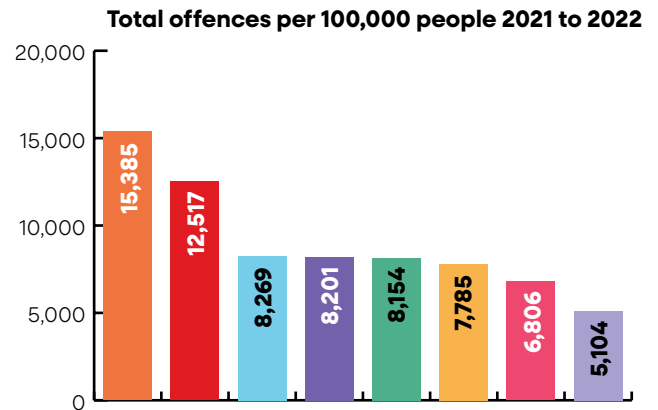
When looking at a breach of violence restraint, the rate for the Midland district was close to the metropolitan average rate in 2021/22 and exceeded the metropolitan average rate in 2022/23.

Between 2021/22 and 2022/2023:

- Midland Police district's overall crime rate dropped by 20.9 per cent
- Crime rate for crimes against the person rose by 3.8 per cent.

It is important to note there has been a slight trend down in crime rates for the Midland Police district in recent years. Further to this, there was a significant drop in crime rates generally during COVID years with trends in crime rates now moving back in line with longer-term trends.

The City of Swan receives monthly updated police data from the Western Australian Local Government Association (WALGA) which is considered when forming priorities for the City's crime prevention activities.

Total offences per 100,000 people 2021 to 2022

Perth	15,385
Cannington	12,517
Mandurah	8,269
Armadale	8,201
Midland	8,154
Fremantle	7,785
Mirrabooka	6,806
Joondalup	5,104

Total offences per 100,000 people 2022 to 2023

Perth	14,789
Cannington	11,954
Mandurah	7,729
Armadale	7,344
Midland	7,133
Fremantle	6,123
Mirrabooka	5,383
Joondalup	4,173

Total rate per 100,000 people crimes against the person 2021 to 2022

Perth	2,736
Cannington	1,924
Mandurah	1,648
Armadale	1,628
Midland	1,613
Fremantle	1,420
Mirrabooka	1,347
Joondalup	1,118

Total rate per 100,000 people crimes against the person 2022 to 2023

Perth	2,927
Cannington	1,996
Mandurah	1,981
Armadale	1,874
Midland	1,675
Fremantle	1,451
Mirrabooka	1,440
Joondalup	1,075

Legend:
- Perth
- Cannington
- Mandurah
- Armadale
- Midland
- Fremantle
- Mirrabooka
- Joondalup

Plan focus areas

The following six focus areas will guide City actions and funding priorities for the duration of the plan. While many initiatives will use existing budgets and programs, the City's budget allocation and focus areas are prioritised yearly. The identified focus areas will be tasked through an internal implementation plan.

1 Crime prevention, intervention and sense of safety actions

2 Service delivery that strengthens safety in local suburbs

3 Providing solutions to maintain safety in public spaces

4 Local partnerships that address complex problems

5 Emergency preparedness, response and recovery activities

6 Supporting everyone to create a safer community.
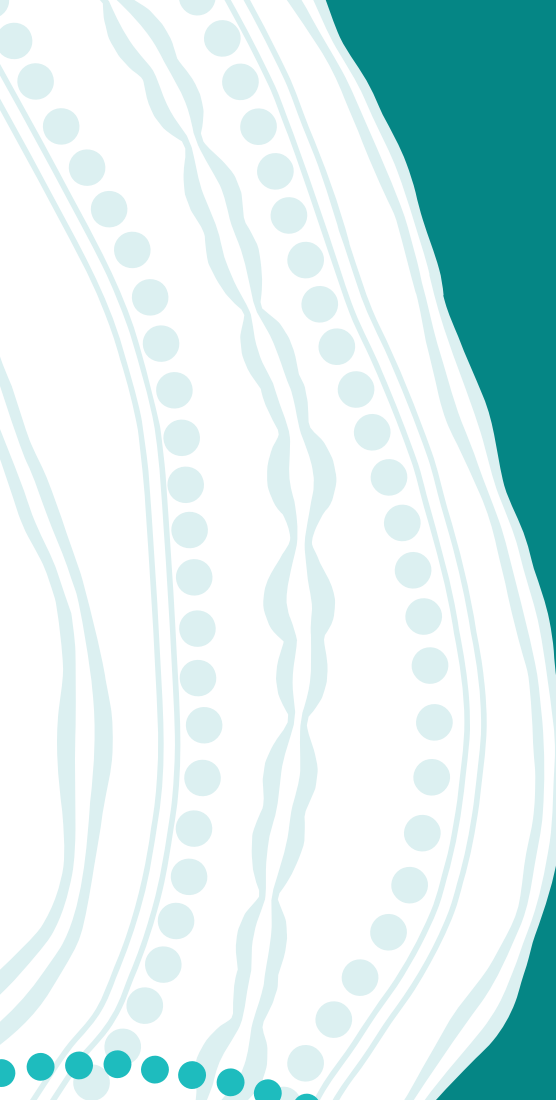
The identification of these focus areas also enables external grant funding to be identified which further supplements the capacity of the City and other local stakeholders to deliver positive community safety outcomes.

The City contributes to community safety in several ways and these roles are identified as:

Funder: Provides direct grants to local community organisations

Partner: Works collaboratively with others to deliver products and services

Provider: Responsible for direct service delivery

Regulator: Has statutory responsibilities and directs these activities as required

Facilitator: Encourages others to be involved in safety initiatives that enhance the quality of life in local suburbs

Monitor: Gathers local information and checks on progress across the state, nation and internationally

Advocator: Promotes the interests of the community to other decision-making organisations, in particular State and Federal Governments and agencies.service delivery

The delivery of actions is identified as being short, medium and long-term:

- Short: 1+ year
- Medium: 2+ years
- Long: 3+ years

Safer in Swan

1 Crime prevention, intervention and sense of safety actions

Focus	Action	Measurable output	Budget	Timeframe
Crime prevention	• Deliver a range of crime prevention, intervention and sense of safety activities based on local priorities, seeking to prevent crime and improve perceptions of safety.	Number of crime prevention programs that support police and the community in responding to local crime trends. Currently, this includes burglary and theft, anti-social behaviour, hooning and graffiti. Number of residents and businesses engaged in crime prevention initiatives. Targeted hot spot approaches to crime prevention delivered. Feedback from participants in initiatives and evaluations. Improvements in community perceptions of safety (CBPS).	Existing or via grants received	Short
Community information	• Deliver timely and locally focused community information seeking to prevent crime and improve self-protection.	Number of community safety messaging from City media channels. Messaging targeted to specific and local events (e.g., bushfires).	Existing	Short
Perceptions of safety	• Identify and challenge matters that negatively impact perceptions of safety. This includes highlighting positive community safety initiatives and challenging negative stereotypes and incorrect messaging in the community.	Measure community perceptions of safety. Deliver a 5 per cent improvement in Community and Business Perception Survey data related to community safety.	Existing	Long
Direct intervention	• Review direct intervention approaches such as CCTV monitoring and security patrols, improving crime prevention and resolution.	Increased proactive monitoring of City CCTV systems through additional dedicated staff resourcing to monitor live footage. Review of security patrol options provided by the City.	Subject to Council Approval via the annual planning process	Medium
Facilitation of crime prevention technology	• Review technologies that would help deter crime, improve perceptions of safety and catch offenders.	Continued identification and consideration of new technologies such as in-vehicle, body-worn and drone CCTV. Develop a City position on the use of AI-enabled technologies for Community Safety purposes. Investigate how to support/encourage/incentivise the installation and use of house and business security and CCTV systems including registering with the WA Police 'Cam Maps WA' database.	Subject to Council Approval via the annual planning process	Medium

Focus	Action	Measurable output	Budget	Timeframe
CCTV management	• Ongoing management, maintenance and strengthening of the City of Swan CCTV network to help deter crime.	Reporting on the use and function of City fixed and mobile CCTV in public spaces. Renewal of the MOU with WA Police to allow sharing of CCTV capabilities.	Existing	Short
Diverse community	• Acknowledge and celebrate our diverse indigenous and multicultural community. This will encourage social cohesion, support, access and inclusion. This will also raise awareness during significant events such as NAIDOC Week, Harmony Week, International Day of People with Disability, Pride Month, Elder Abuse Awareness Day, 16 Days of Activism against Gender-Based Violence, Homelessness Week, etc.	Significant days are acknowledged and celebrated to educate the community, raise awareness and bring diverse people together. Measure community perceptions of support for multicultural communities. Number of events and activities supported. Feedback/evaluations from events and activities.	Existing	Short

2 Service delivery that strengthens safety in local suburbs

Focus	Action	Measurable output	Budget	Timeframe
Proactive community programs	• Direct service delivery to maintain and strengthen local communities, connection and community development.	Delivery and support of local youth programs, particularly those that target at-risk young people.	Existing	Short
		Review options to increase youth service delivery via existing youth centres.	Subject to Council Approval via annual planning process	
		Deliver leisure and library services that provide engagement in positive community activity.	Existing	
		Deliver community development initiatives that strengthen community connection including investigation of 'know your neighbour' programs.	Existing	
		Facilitate community events that improve a sense of community and provide local networking opportunities.	Existing	
Proactive enforcement action	• Program management approaches to address ongoing community safety concerns.	Graffiti removal (square meters removed by City).	Existing	Short
		Number of illegal dumping actions addressed.		
		Annual Reduce Illegal Dumping Program (RID). Building site compliance and illegal dumping in new development areas.		
		Implement a new local law for abandoned shopping trolleys		
		Number of off-road vehicle investigations.		
		Increased proactive parking patrols in hot spot locations, in particular laneways and new suburbs.		
		Annual school parking program delivered including education and enforcement patrols.		
		Implementation of a revised internal process for homelessness reporting and referrals.		

Focus	Action	Measurable output	Budget	Timeframe
Animal management	• Facilitation of animal management programs to improve animal and community safety in public places.	Number of proactive dog management patrols conducted. Maintenance of an annual cat and dog registration process. Management of livestock which enters the public realm. Delivery of dog and cat management programs including response to dog attacks, wandering and barking. Review of dog parks in the City to improve shared use.	Existing	Short
Local business support	• Engagement with local businesses to help improve business solutions to reduce crime.	Deliver crime prevention programs tailored to local businesses. Provide Crime Prevention through Environmental Design (CPTED) information or other safety audits to local businesses. Provide more security/preventative information to local businesses.	Existing and/or grants received	Short
Residential properties	• Address problematic residential properties to reduce the impacts on neighbouring areas	Develop an improved interagency approach to addressing problematic or derelict properties.	Existing	Medium
Parking management	• Review and deliver parking management services in line with the growth of the City, to enable parking that supports access and safety.	Development and delivery of parking management plans in areas of high demand for parking in particular Midland, Guildford, Ellenbrook and Malaga. Deliver updated parking management plans aligned to changes related to Metronet projects. In particular the new Ellenbrook, Whiteman, Malaga and Midland train stations. Implement parking technology which improves parking management efficiency and enforcement activity.	Subject to Council Approval via the annual planning process	Medium
Rangers	• Review role, hours of operation and capacity for program approaches to be delivered to address priority community issues.	Role and function of Ranger team reviewed, including reactive, pro-active and problem-solving approaches. Capacity to deliver services to the community reviewed yearly to confirm the level of service being provided is appropriate.	Existing Subject to Council Approval via the annual planning process	Medium

Focus	Action	Measurable output	Budget	Timeframe
Off-road vehicles	• Develop a renewed approach to address illegal off-road vehicles in conjunction with WA Police and other stakeholders.	Yearly focused program to target illegal off-road vehicle use. Advocate to the State Government to improve legal areas for off-road vehicle use, such as the Gnangara Pines.	Subject to Council approval and/or grants received.	Medium
CCTV	• Facilitate use of technologies that deter crime, improve perceptions of safety and catch offenders.	Maintenance of the City's mobile and fixed CCTV network.	Existing	
		Provide additional mobile and fixed CCTV infrastructure.	Subject to Council approval and/or grants received.	Medium
Lighting	• Lighting in streets, parks and community facilities that helps people feel safer and deters crime.	Conduct periodic lighting audits of City lighting in high-priority areas. Promote fault reporting.	Existing	Short
		Assess requests for new lighting with consideration of community safety outcomes.	As identified	
Parks and facility management	• Create and maintain safe, accessible and inclusive public spaces.	Delivery of ongoing parks and facility management programs.	Existing	Short
Crime Prevention through Environmental Design (CPTED)	• Incorporate CPTED strategies into the design of facilities and public open spaces to prevent and deter crime.	Application of CPTED principles during both new and refurbishment of City facilities and open spaces. Collaboration with Metronet and PTA to manage safety around new train stations in the City.	Existing	Short

3 Providing solutions to maintain safety in public spaces

Focus	Action	Measurable output	Budget	Timeframe
Off-road vehicles	• Develop a renewed approach to address illegal off-road vehicles in conjunction with WA Police and other stakeholders.	Yearly focused program to target illegal off-road vehicle use. Advocate to the State Government to improve legal areas for off-road vehicle use, such as the Gnangara Pines.	Subject to Council approval and/or grants received.	Medium
CCTV	• Facilitate use of technologies that deter crime, improve perceptions of safety and catch offenders.	Maintenance of the City's mobile and fixed CCTV network.	Existing	Short
		Provide additional mobile and fixed CCTV infrastructure.	Subject to Council approval and/or grants received.	Medium
Lighting	• Lighting in streets, parks and community facilities that helps people feel safer and deters crime.	Conduct periodic lighting audits of City lighting in high-priority areas.	Existing	Short
		Promote fault reporting.		
		Assess requests for new lighting with consideration of community safety outcomes.	As identified	
Parks and facility management	• Create and maintain safe, accessible and inclusive public spaces.	Delivery of ongoing parks and facility management programs.	Existing	Short
Crime Prevention through Environmental Design (CPTED)	• Incorporate CPTED strategies into the design of facilities and public open spaces to prevent and deter crime.	Application of CPTED principles during both new and refurbishment of City facilities and open spaces.	Existing	Short
		Collaboration with Metronet and PTA to manage safety around new train stations in the City.		

4 Local partnerships that address complex problems

Focus	Action	Measurable output	Budget	Timeframe
Collaboration	• Facilitate collaborative approaches based on locally established networks to help prevent crime and safety issues.	City support for Midland Alliance to End Homelessness, Swan Family and Domestic Violence Network, East Metropolitan Multicultural Network, Reconciliation Action Plan Advisory Group, local youth networks, Malaga Crime Management Forum, Constable Care.	Subject to Council approval and/or grants received.	Medium
Advocacy	• Advocate for priority funding to directly address local drivers of community safety concerns, primarily concerning policing, housing, bushfire, family and domestic violence.	Advocate to State Government about local policing resources. Advocate to State and Federal government about bushfire management resources. Advocate to State and Federal government about housing/ homelessness and FDV.	Existing to enable additional external grants and funding.	Short
District leadership	• Support the Midland District Leadership Group (MDLG) to address local priorities in partnership with state government agencies, including closing the gap targets.	Participate in the MDLG and support its yearly action plan.	Existing	Short
WA Police	• Continue to maintain and strengthen collaboration and partnerships with WA Police to help improve response, deterrence and crime prevention.	Maintain an MOU between the Police and the City of Swan. Facilitate regular meetings between WA Police and the City of Swan across all levels of the organisations including Council Members.	Existing	Short
Homelessness	• Develop and implement a Regional Homelessness Action Plan with local stakeholders to help reduce homelessness.	Action plan developed and implemented. Ongoing partnership/ collaboration between the Rangers/City and the local homelessness assertive outreach service (HEART/Safe Perth).	Existing with grant opportunities to be accessed as identified.	

5 Emergency preparedness, response and recovery activities

Focus	Action	Measurable output	Budget	Timeframe
Local emergency management	• Facilitation of the Local Emergency Management Committee (LEMC) to strengthen coordinated responses to emergencies.	Coordinate preparedness activities for community emergencies. Facilitate four LEMC committee meetings annually. Attendance at DEMC meetings and training. Maintenance of the North East Regional Group MOU for the provision of mutual aid for recovery during emergencies.	Existing with grant opportunities to be accessed as identified.	Short
Bushfire risk management	• Implementation of the Bushfire Risk Management Plan (BRMP) to mitigate bushfire risks in the City. • Facilitation of the Bushfire Advisory Committee (BFAC) to help mitigate bushfire risks and volunteer bushfire brigade response.	implement a Council-endorsed BRMP. Regular review of the City approach to the delivery of fire prevention, preparedness and response. Facilitate four BFAC committee meetings annually. Annual fire hazard inspection program delivery.	Existing with grant opportunities to be accessed as identified.	Short
Community and organisational programs	• Delivery of community and organisational programs to empower the community to self-protect against emergencies.	Provision of information confirming local risks and emergency preparedness ideas to the community via a range of formats and forums. Review alignment between City emergency management planning and business continuity planning to ensure ongoing service delivery to the community. Support the development of the WA Emergency Management Accommodation Platform (EMAP).	Existing with grant opportunities to be accessed as identified.	Short
Emergency services partnerships	• Maintain strong partnerships with WA Police, DFES and other emergency services to help coordinate the response to emergencies.	Annual review of formal MOU and partnership agreements alongside a schedule of regular meetings.	Existing	Short

6 Supporting everyone to create a safer community

Focus	Action	Measurable output	Budget	Timeframe
Community education and action	• Educate, encourage and empower communities and individuals to take action to address local community safety concerns.	Provision of resources and information to assist the community in addressing local matters. Provide relevant community safety and emergency management information via SMS.	Existing and/or grants received.	Short
Proactive community reporting	• Promote proactive reporting to relevant agencies.	Program developed to encourage and reinforce the importance of reporting.	Existing	Short
Positive community safety outcomes	• Publicise positive community actions taken that enhance community safety.	Number of positive stories about the City of Swan identified in the media.	Existing	Short
Community grants	• Provision of community grants to support community action.	Provision of small grants and in-kind assistance to encourage community-led action, which improves community safety.	Existing	Medium

Safer in Swan

Monitoring and reporting

The Community Safety business unit will have primary responsibility for monitoring and reviewing this plan.

The desired outcomes of the plan will be delivered in partnership with all relevant City business units, government, non-government, business and community organisations, residents and businesses.

The plan will be implemented through the development of an annual action plan, aligned to the City's annual business planning and budgeting process. A summary of the plan's achievements each year will be presented and published as part of the City's annual report.

During the implementation of the plan, feedback gained through the City's Community Perception Survey, WA Police data and local stakeholders will be considered ongoing to assist in monitoring the plan's effectiveness and guiding priority actions.

Contributing to community safety

Every piece of information you provide to authorities helps solve the puzzle of what is occurring within your suburb or around your business. In the current day, many decisions are data-driven including where police prioritise their actions, therefore the more a matter is reported to police or other authorities, generally the more focus a matter will receive.

Some options for reporting include:

- Crimestoppers – **1800 333 000** or **www.crimestopperswa.com.au**

- WA Police – for emergencies, call **000**. For Police attendance, call **131 444** **www.police.wa.gov.au**

- City of Swan – **(08) 9267 9267** or **www.swan.wa.gov.au**

- Western Power – **13 13 51** or **www.westernpower.com.au/faults-outages/report-a-non-urgent-issue**

- Main Roads – **138 138** or **www.mainroads.wa.gov.au/contact-us**

- Snap, Send, Solve app – The City of Swan and many other agencies accept reports via the Snap, Send Solve app, which is a quick and easy way of reporting local safety concerns.

Know your neighbours!

By simply getting to know your neighbours, you will be well-positioned to recognise someone or something suspicious.

Many of us already observe activities in our streets, particularly when it seems out of place. However, many of us may feel reluctant to do anything about our suspicions because we are unsure of what to do or we are unsure if our neighbours would appreciate our becoming involved.

Neighbourhood Watch is a good way to start conversations in your community and helps build safe, caring and connected communities.

www.nhw.wa.gov.au/get-involved/getting-started

Register your CCTV with WA Police via Cam-Map WA

Cam-Map WA is a wide-ranging database of all voluntarily registered CCTV systems across Western Australia. This publicly accessed platform invites owners and operators of CCTV systems to self-register onto a secure database which is operated by the Western Australia Police Force.

www.apwa.police.wa.gov.au

Advocate for change

Many of the solutions to community safety concerns are complex and require a whole community response. Advocating to all levels of government at the political level for support or change is important, as often local communities are the first to identify emerging community safety trends.

Be prepared for an emergency

Visit **www.redcross.org.au/prepare** to organise a household emergency plan for your home and family.

Visit **www.mybushfireplan.wa.gov.au** to help keep you and your family safe from bushfires.

Stay up-to-date via **www.emergency.wa.gov.au** during an emergency incident.

Volunteer with an emergency services organisation such as your local bushfire brigade or SES, for further information visit: **www.swan.wa.gov.au/volunteering**

Homelessness services directory

Visit **www.swan.wa.gov.au/services-and-community/homelessness** for information on local homelessness support services.

Ten principles of crime prevention

1. **Target hardening** – **making your property harder for an offender to access.**
   - Upgrading the locks on your doors, windows, sheds and outbuildings
   - Fitting sash jammers to vulnerable doors and windows
   - Using secure passwords to prevent criminals from hacking your online accounts.

2. **Target removal** – **ensuring that a potential target is out of view.**
   - Not leaving items on view through your windows – i.e. laptops, phones, keys, bags
   - Putting your vehicle in the garage if you have one and not leaving valuables on display
   - Being cautious about what you post online as it may be used to identify or locate you offline.

3. **Reducing the means** – **removing items that may help commit an offence.**
   - Not leaving tools and ladders in the garden and clearing up any rubble/bricks
   - Keeping kerbside bins out of reach, as they may be a climbing aid or help transport items
   - Making sure that bricks and rubble are cleared up.

4. **Reducing the payoff** – **reducing the profit the criminal can make from the offence.**
   - Security marking your property
   - Marking your property in such a way that others will not want to buy from the thief
   - Not buying property you believe or suspect to be stolen.

5. **Access control** – **looking at measures that will control access to a location, a person or object.**
   - Locking the doors and windows to both your house and your vehicle
   - Ensuring that fencing, hedges, walls and other boundary treatments are in a good state of repair
   - Putting a security system in place at a commercial site (entry barriers, security guards, ID cards.)

6. Surveillance – improving surveillance around homes, businesses, or public places to deter criminals.

- Removing high hedges/fences at the front of your home that allow an offender to work unseen
- Consider adding CCTV to a commercial site or public place
- Establishing a Neighbourhood Watch scheme in your street.

7. Environmental change – ensuring your property and wider community look cared for.

- Ensuring that graffiti and domestic/commercial waste are cleared up
- Reporting issues with illegal dumping or broken streetlights to the relevant authority
- Working with the police and local authorities to close a footpath.

8. Rule setting – changing our habits by setting rules and positioning signage in appropriate locations.

- Introducing a rule that the last person entering/leaving should lock the door and remove the keys
- Informing visitors to commercial sites that they must report to reception on arrival
- Informing users that a particular site is closed between certain times and should not be accessed.

9. Increase the chances of being caught – increasing the likelihood that an offender will be caught to prevent crime from occurring.

- Dusk to dawn security lighting is in place and in working order
- Using good quality CCTV and/or alarm systems, especially on commercial sites and public places
- Upgrading security to delay an offender, meaning they must spend more time to gain access.

10. Deflecting offenders – deterring an offender or deflecting their intention.

- Using timer switches to make our homes look occupied if vacant after the hours of darkness
- Running youth diversionary schemes with partner agencies
- Referring offenders to drug rehabilitation programmes.

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